

<b>DECISION-MAKER:</b>	<b>COUNCIL</b>		
<b>SUBJECT:</b>	EXECUTIVE BUSINESS REPORT AND EXECUTIVE COMMITMENTS		
<b>DATE OF DECISION:</b>	20 JULY 2016		
<b>REPORT OF:</b>	LEADER OF THE COUNCIL		
<b><u>CONTACT DETAILS</u></b>			
<b>AUTHOR:</b>	<b>Name:</b>	<b>Felicity Ridgway</b>	<b>Tel: 023 8083 3310</b>
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<b>STATEMENT OF CONFIDENTIALITY</b>	
None	
<b>BRIEF SUMMARY</b>	
This report outlines Executive Business conducted since the last report to Council on 20 May 2016.	
<b>RECOMMENDATIONS:</b>	
	(i) That the report be noted.
	(ii) Approve the Executive Commitments detailed in Appendix 1.
<b>REASONS FOR REPORT RECOMMENDATIONS</b>	
1.	This report is presented in accordance with Part 4 of the Council's Constitution.
<b>ALTERNATIVE OPTIONS CONSIDERED AND REJECTED</b>	
2.	Not applicable.
<b>DETAIL (Including consultation carried out)</b>	
3.	This report highlights the contribution across the Council towards the Council's priorities since the last Council meeting on 20 May 2016.
4.	<p>While I regularly report the recognition the Council received from external sources, I was delighted at the last Council meeting to announce the winners of the first ever Staff Awards. Awards were made in three categories; Employee of the Year, Manager of the Year and Team of the Year.</p> <p>There were three Employees of the Year:</p> <ul style="list-style-type: none"> <li>Janet Chapman, who was nominated for her excellent demonstration of taking personal responsibility for others in the work she delivers for our council and being very customer-orientated. Employed as a School Crossing Patrol Officer since 1 September 2006, Janet covers the crossing for Sholing Infant and Junior Schools and students from nearby Itchen College.</li> <li>Carol Holden, who was nominated for her commitment to her customers, the residents of the tower blocks in the Thornhill area. She demonstrated her commitment with enthusiasm and pride, as she</li> </ul>

	<p>carries out her job as a cleaner.</p> <ul style="list-style-type: none"> <li>• Ali Kershaw, who works as a Business Support Officer. Ali identified an error in SEN funding support, and took responsibility for resolving the issue and improving processes.</li> </ul> <p>The Manager of the Year, Tina McIntyre of Pickles Coppice Children’s Centre, received over 20 nominations, which strongly demonstrates her ability to work through and with others. Many of the nominations commented on Tina’s support to her team throughout many changes at the Children’s Centre, and the fact that Tina makes her staff feel valued.</p> <p>The Team of the Year went to the Hospital Discharge Team who are based at Southampton General Hospital. They have worked above and beyond the expected working practice, often working seven days a week, whilst embracing the new management structure and working with no less than five partners across the system.</p> <p>Overall there were 245 individual nominations, with a good number in each category; there have also been lots of positive comments from across the organisation. I want to extend a special thank you to James Marshall, Janet King, Trevor Gallop and Rosie Wild-Green for organising the awards.</p> <p>The Council’s highways partnership with Balfour Beatty won the 2016 V3 Digital Technology Leaders Award for Best Public Sector Digital Project. The award, for our ‘Shaping Southampton through Digital Excellence’ submission, recognises the contribution of the partnership in transforming the way technology is being utilised to deliver digital customer-facing and back office highways services in order to reduce costs whilst maintaining excellent levels of customer service.</p>
5.	<p>I am also pleased to take this opportunity to announce the Council’s new priorities. We want to radically change the way in which we prioritise our resources to ensure they are being allocated to our top priorities. We are, therefore, developing an outcomes-based planning and budgeting approach which will inform business and service plans, and savings proposals. This new approach will enable us to move away from annual budgeting and take a longer term approach to budget planning based on the priorities and outcomes that we want to achieve. The priorities will form the basis of the Council Strategy update, to be presented to Full Council for consideration and approval in September 2016. The four new Council priorities are</p> <ul style="list-style-type: none"> <li>• Children and young people get a good start in life.</li> <li>• Strong and sustainable economic growth.</li> <li>• People in Southampton live safe, healthy, independent lives.</li> <li>• Southampton is an attractive and modern city, where people are proud to live and work.</li> </ul> <p>These priorities will be reflected in the next Executive Business Report.</p>
6.	<p>My administration has also delivered a list of the Executive’s Commitments detailed in Appendix 1 for consideration and approval by Full Council. These will also be reflected in the Council Strategy and progress will be monitored and reported regularly.</p>

	<b>JOBS FOR LOCAL PEOPLE</b>
7.	<p>I am pleased to confirm that in June 2016 the Cabinet agreed the 'Go Southampton' proposal for a city centre Business Improvement District (BID). BIDs are defined areas within which businesses are required to pay an additional tax, or levy, in order to fund projects within their boundaries. The Steering Group for Southampton's BID will work with the Council to support the promotion and regeneration of the city centre, which in turn will bring considerable economic growth and revenue to the city. The BID objectives include a better city centre experience, which will include improved cleanliness, reduced crime, better marketing and stronger businesses. The aim is to raise Southampton's national and international profile as a place for business and leisure and a stronger business community, with better skills and talent retention and enhanced support for new investment into the city.</p>
8.	<p>The Council is leading the delivery of the Solent Jobs Pilot, which arose through the City Deal with Southampton and Portsmouth. This pilot focusses on getting long-term unemployed people with health conditions into work. The £4M project commenced in June 2016 and will support over 1,200 people from across the two cities and priority areas of the Solent through integrating employment and health services as well as providing paid work placements. In-depth evaluation of outcomes and cost benefits has been commissioned, to feed into future government policy and provision.</p>
9.	<p>The Council has offered an in-house Internship Programme for seven local undergraduates and graduates from our two universities. The programme includes a paid 30 hour per week placement in the following Council departments:</p> <ul style="list-style-type: none"> <li>• Waste and Recycling/Flood Risk Management</li> <li>• Scientific Services</li> <li>• Communications</li> <li>• Youth Offending Service</li> <li>• Transformation Programme</li> <li>• Planning, Open Spaces and Biodiversity</li> <li>• Legal</li> </ul> <p>The interns are being employed through the Temporary Employment Agency and their placements are fully funded through a grant via the Economic Development and Skills Team. Five of the seven posts have already been recruited to, with the remaining two being advertised.</p>
10.	<p>Ford legacy funding has been secured to support Southampton's young people to gain access to careers advice, inspiration and work experience. The Economic Development and Skills Team has commenced procurement for the £90,000 fund to secure a provider to deliver the service to young people in Year 9 in the city's schools, particularly those who would have traditionally looked to Ford for their future career. This will, therefore, help mitigate the loss of the Ford employment opportunity to the city's young people by widening and improving their career aspirations and opportunities.</p>
11.	<p>The Council has worked in partnership with Jobcentre Plus and Work Programme providers to organise a major jobs fair at Jury's Inn. A total of 32 employers offered over 900 vacancies and more than 400 local unemployed</p>

	local people attended. Amongst the exhibitors were Lidl Distribution and West Quay, in order to raise awareness and recruit to the training courses which are preparing local people for the jobs arising from these major developments.
12.	A successful Youth Forum took place on 27 June 2016, run in partnership with the Skills and Employment Team, Saints Foundation and No Limits. The focus for this event was on skills and employment, which was requested by our young people at the last Youth Forum event in March 2016. Young people were invited to the event from schools across the city, and had the opportunity to discuss employment and skills issues and find out more about post16 and post18 stages. The views gathered from this event will help support the development of Council strategies and policies.
	<b>PREVENTION AND EARLY INTERVENTION</b>
13.	I am pleased to announce that the 'Every Child a Talker' (ECaT) programme has now worked with 5,746 children in early years settings since the programme began. Their assessment has demonstrated a significant improvement of 5% for children in the crucial competencies of attention and listening. These skills support the children to be 'school ready' when they transfer to Reception Year. The programme has been in place in Southampton since 2009 and aims to improve the speech, language and communication skills of pre-school children. ECaT focusses on developing the confidence, knowledge and skills of adults who work with children in early years settings, and on empowering parents to support children at home. ECaT has become an integral element of the Early Year Development Team's work to improve the quality of all the early years provision across the city.
14.	Southampton City Council's Psychology Service has recently delivered an Attachment Awareness training programme, in association with the Kate Cairns Association, to 130 school staff across the age range in the city. The Educational Psychologists, supported by the Virtual School, led a series of workshops focussing on key skills, including attachment, trauma, sensory processing and resilience. The service is continuing to promote these skills through the city's nationally acclaimed emotional learning support and Nurture Groups, as they are important skills for supporting our most vulnerable pupils as well as raising the social, emotional and academic outcomes for pupils in the wider school population.
15.	On 20 June 2016, the Council ran a Primary Youth Forum, in partnership with the Saints Foundation, with a key focus on food, mood and healthy activity. The aim of the event was to gain a greater understanding on the perspective of young people on the relationship between food, mood and activity, what influences their decisions about what they eat, the barriers to eating more healthily and what actions can be taken to make it easier for children and young people to eat more healthy foods. The event was very well received by the children and their views and opinions will now be gathered and collated into a report to help inform Public Health's Childhood Obesity Prevention and Management Plan.
16.	In 2014, Southampton was one of 12 areas in England to be awarded £0.5M by the Big Lottery to pilot initiatives to raise mental wellbeing in 10-14 year olds. The Southampton HeadStart programme was delivered in three secondary schools, and their feeder primary schools, one special school and

	<p>one pupil referral unit within the 2015/16 academic year. Over 700 children and young people benefitted from the programme and over 100 teaching staff, parents and young people were trained to provide emotional first aid.</p> <p>In 2015, Big Lottery offered up to £10M to each of the 12 areas for a five year programme starting in 2016/17 and ending in 2020/21 through a bidding process. Six of the areas were successful but, unfortunately, Southampton was not. Feedback from the Big Lottery was that there was a clear divide between successful and unsuccessful areas. Stronger areas had a much stronger co-production approach than unsuccessful areas, enabling evidence-based approaches that were strongly led and shaped by young people. In addition, Big Lottery expressed concern about the leadership and governance of the programme in Southampton due to several changes in strategic leadership of the Southampton programme between 2014 and 2016. Nonetheless, some good practice in Southampton was also highlighted: the excellent peer mentoring approach, that our strategic intent for the city was clear, our integrated locality team approach and our robust needs assessment. Big Lottery are keen to engage in conversations to help further develop our co-production approach and support our success in future Big Lottery strategic bidding processes.</p>
17.	<p>Building on the success and positive feedback from Imagine the Future 2015 another event was held this year. On 12 July, Imagine the Future 2016 invited Southampton's children and young people (aged 10-15) to participate in a half-day event on board a Red Funnel ferry. College students delivered workshops they had developed, supported by health care professionals, on matters surrounding a healthy mind. The views of the children and young people who attended the event will be used to improve mental health services in the city for children and young people. The event was a cross partnership event organised by the Council's Economic Development and Skills Team, the Intelligence, Insight and Communications Team and HeadStart on behalf of the Southampton Education Forum, Southampton Connect, the Employment, Skills and Learning Partnership, the Health and Wellbeing Board and the Safe City Partnership.</p>
	<p><b>PROTECTING VULNERABLE PEOPLE</b></p>
18.	<p>On 21 June 2016, Cabinet received the final report of the Scrutiny Inquiry Panel's review looking at making Southampton a 'dementia friendly city'. The estimated number of people with dementia in Southampton is 2,618 (March 2015). This figure is expected to rise in line with an increase in the over 65 population. Traditionally, the focus for dementia care has been NHS treatments and care services delivered by local councils. Recently, there has been a shift to a focus on how to support people who have been diagnosed with dementia to live as full a life as possible and encourage communities to work together to help people to stay healthier for longer. Following extensive consultation the Scrutiny Enquiry has developed a final report containing 18 recommendations which, if implemented, the Panel believes will help to accelerate progress towards Southampton becoming a dementia friendly city. The Cabinet will formally respond to the recommendations within the report later in the year.</p>
19.	<p>Over the months of May and June 2016, there have been a number of national campaigns organised to support vulnerable people and raise</p>

	awareness of their needs. The Council has been very pleased to use these opportunities to raise key issues across the city.
20.	Southampton's LSCB ran a successful Safeguarding Week during the week 6th-10th June 2016. With outreach teams based in Shirley, Bitterne and the city centre at different times of the week, they were able to engage with over 400 residents, including families, carers and vulnerable adults. They were able to discuss key safeguarding topics such as potential risks of the use of technology by children and young people, safer sleeping for babies and advice for residents about what to do if they are concerned about a child's safety.
21.	<p>I am pleased to report that during Carers' Week, held between 6-12 June 2016, was a huge success. At the heart of both the local and national campaigns was a drive to build 'carer friendly communities'. In Southampton:</p> <ul style="list-style-type: none"> <li>• The charity 'Ex-Saints' took 30 young carers to Paulton's Park on 4<sup>th</sup> June. Southampton FC legends Matt le Tissier, Mike Earles, Reuben Agboola, Hughie Fisher, Glenn Cockerill, Manny Andruszewski and Gordon Watson accompanied the youngsters and also gave away signed football shirts. The event was covered by ITV Meridian and highlighted the work done by young carers in Southampton.</li> <li>• A young carer and his mother were interviewed on Awazz radio station the week following Carers' Week, promoting young carers and how they can be supported through the Young Carers' Project</li> <li>• 5,000 carnations and 5,000 chemists' dispensing bags were distributed through the city to raise awareness of carers and the support available to them.</li> </ul>
22.	Southampton's campaign, led by carers and supported by the Council, brought together agencies and local people to ensure carers across the city are recognised for their work and are able to receive the support available. The flower campaign reached all parts of the city and has demonstrated positive engagement from the residents of Southampton, with an 80% increase in hits to the Carers in Southampton website compared to the previous week and a 400% increase in reaches, likes and follows on social media. A welcome spotlight has been shone on 'unpaid carers' and the invaluable work they do in supporting some of the most vulnerable people in the city, and a good beginning has been made in creating 'carer-friendly communities' throughout Southampton.
23.	National Refugee Week took place between 18-26 June, and was coordinated locally by City of Sanctuary Southampton, supported by the Council's community development workers and by the Communications Team. Activities included an exhibition of 'welcome' themed artwork provided by the local Women for Women's Sewing Club and a 'RefuTea' party at the Art House to raise awareness. Two schools in the city, Oasis Academy Mayfield and Swaything Primary School, are currently working towards achieving 'School of Sanctuary' status.
24.	Fostering Fortnight took place between Monday 16 and Sunday 22 May 2016. This provided a focal point for ongoing activity to recruit new foster carers in 2016-17. The City Council's Communications Team was actively involved in extensive promotional activity, which was timed to coincide with these two weeks, and included JC Decaux posters, radio and Daily Echo adverts, fostering e-alerts, Facebook, Twitter, web banners and library screensavers.

	<p>As a result of this, the campaign also received coverage from other local media. The Council also held six information events during the fortnight and the campaign received positive coverage from local media. For the first time, the Fostering web page became one of the most popular, with 2,914 visitors entering the Council website on the Fostering landing page. The majority of these visitors (58%) arrived through external referrers, such as the Daily Echo website and Facebook. It is encouraging to note the high levels of interest this activity generated, and work is underway to assess the impact of the campaign on the basis of numbers of prospective foster carers.</p>
	<p><b>GOOD QUALITY AND AFFORDABLE HOUSING</b></p>
25.	<p>A large number of council homes across the city are set to benefit from a range of improvements, including refurbished roofs and improved insulation levels. Southampton City Council is working in partnership with Hampshire and Surrey Councils to appoint an organisation to do the works at a more competitive rate. By April 2018, over 1,000 flats and 100 houses will have had their roofs refurbished. Work to upgrade the balconies on all two-storey walk-up blocks of flats across the city is ongoing and progressing well. New handrails and panels are being installed, as well as “slip resistant” floors to improve safety for residents. New windows have now been installed at Dumbleton Towers, with work progressing well on the exterior wall insulation. Windows are also complete at Tunstall Road and have now commenced at Meredith Towers.</p>
26.	<p>I am pleased to announce that, on 7 June 2016, the Planning and Rights of Way Panel gave permission in principle for the redevelopment of 14 Cumberland Place as student flats, pending further checks and further detailed plans to ensure the proposed building meets planning conditions. The existing building will be demolished and rebuilt as a 12-storey building to provide 141 flats (198 bedrooms). There will also be communal student facilities, a gymnasium, reception/common room, cinema and study areas. The flats will be carefully designed to ensure that they fit in with the local architecture, and will have a green roof to promote biodiversity in the area. It is expected that the flats will help to ease the pressure on homes elsewhere in Southampton, which can then be used as family homes.</p>
27.	<p>The Council’s Housing Service has been working with Hampshire Fire and Rescue Service to develop a new sprinkler system for Shirley Towers, Sturminster House and Albion Towers. Flats in these blocks, which are spread across two levels, will have sprinklers installed by the end of 2016 as an extra fire precaution.</p>
28.	<p>I am pleased to announce that the construction of Erskine Court is now complete and the contractor handed over the site on 22 June 2016. The first tenants are now moving in, and an opening event is planned for later in the summer. The project provides 54 high-quality new one and two bedroom ‘Apartments with Care’ together with common rooms, guest accommodation, an on-site restaurant and landscaped gardens.</p>
	<p><b>SERVICES FOR ALL</b></p>
29.	<p>Following consultation with residents and businesses, work is continuing on the development of the River Itchen Flood Alleviation Scheme which will reduce the risk of tidal flooding for a significant number of commercial and residential properties along the lower west bank of the river. The scheme will</p>

	involve the implementation of a new sheet piled wall along the frontage which will have a design life of 100 years. The outline design for the scheme is currently being developed in preparation for submission of a future planning application, timetabled for late 2016. By reducing flood risk the scheme will ensure the frontage can continue to support the existing uses whilst providing the required strategic infrastructure to support planned future development in the area.
30	<p>The Waste and Recycling Team has prioritised working with Southampton's diverse communities, in order to help residents recycle more and reduce waste across the city. Recent initiatives have included:</p> <ul style="list-style-type: none"> <li>• Partnership with the Inner Avenue Residents' Association to improve the local street scene. This included placing stickers on bins, litter picking, educating residents and taking bins off the pavement</li> <li>• Supporting a Southampton University Student Union-led campaign called 'Shift your Stuff' to encourage students to donate bulky items for reuse/recycling before vacating their shared houses.</li> <li>• Introduced, with funding from WRAP, an organisation which supports organisations to deliver practical solutions to improve resource efficiency, a programme of Recycling Champions in blocks of flats.</li> <li>• In conjunction with SureStart Children's Centres, the Council has run Love Food, Hate Waste workshops to encourage residents to reduce the amount of food they throw away. To endorse the message, Waste Services teamed up with the Curb Food Network, which diverts food that might otherwise be wasted, using the 'rescued' food for the practical sessions.</li> <li>• Working with schools to run events which included sustainability days to increase pupil understanding of recycling. Activities included interactive games and lots of questions from enthusiastic youngsters.</li> </ul>
	<b>CITY PRIDE</b>
31	<p>I am delighted to report that the last two months have once again seen a wide range of popular events in the city led and supported by the Council, further cementing Southampton as a great place to live and enjoy yourself. Events included:</p> <ul style="list-style-type: none"> <li>• The well-received two-day Common People festival took place on 28-29 May; there were around 37,000 attendees, who enjoyed great music, great food and good weather and the organisers have indicated that they would like to return next year.</li> <li>• The Sky Ride on 12 June was also well-attended as 11,000 cyclists enjoyed the five-mile, traffic-free route, which was packed with entertainment for cyclists and onlookers to enjoy, with many people also taking advantage of the skills course on the Common. Colleagues from Health, the Council and the voluntary sector also attended to support the 'Time to Change' campaign, raising awareness of mental health issues.</li> <li>• Seawork International, Europe's largest commercial marine and workboat exhibition, was held on 14-16 June 2016. The exhibition attracted around 7,500 industry professionals and also has a beneficial impact on the visitor economy.</li> </ul>



	<ul style="list-style-type: none"> <li>• The Thai Festival took place on 2-3 July 2016, with arts and crafts, traditional Thai food and dancing. There were also live cooking demonstrations, a Thai boxing tournament and, of course, live music</li> <li>• The popular Let's Rock music festival, celebrating 80s music, took place on 9 July on the Common again this year, with stars such as Holly Johnson, Jason Donovan, Bucks Fizz and Toyah entertaining the crowds</li> <li>• The annual free Mela Festival took place once again in Hoglands Park on 16 July 2016, featuring Indian classical, folk and world music, a range of dance acts from Bollywood to belly dancing, workshops and demonstrations and arts and crafts.</li> </ul>
32.	I am pleased to report that Southampton's Music Hub, which was set up in 2012, has extended its good work to include delivering music education on the Isle of Wight. The Hub has been very successful over the last four years, working with over 30 partners to support 98% of Southampton's schools and reaching over 12,000 children and their families since September 2015. The Hub has also received a £30,000 grant from Youth Music to help young people make music using mobile technology and will work with schools, pupil referral units, community centres and other partners to deliver the project.
33.	I want to extend my congratulations to the Southampton Youth Orchestra and Southampton Youth Brass Band, who were both invited to perform at the Music for Youth National Festival, which took place in Birmingham earlier in July.
	<b>A SUSTAINABLE COUNCIL</b>
34.	Following the decision to renegotiate our contract with Capita, the HR Advisory Team transferred to the Council on 1 June 2016 and we are working on the transfer of staff in Property Services. This decision reflects our determination to find new ways of working with our partners, with greater interaction between staff from both organisations in order to work as one council to provide high-quality and efficient services for the people of this city.
35.	In a further move to improve our services for the city as well as improving efficiency, Southampton Health and Social Care services have recently integrated to create a new Rehabilitation and Reablement service. The Integrated Commissioning Unit, the Council's Social Work teams in Adult Social Care and Solent NHS Trust have worked together to redesign services, including hospital discharge, rehabilitation and reablement. The new services have been designed to be customer centred and to be able to respond to crises and support more timely discharge from hospital. The service also supports those clients in need of care to receive it in their homes whenever possible, with the focus on helping as many people as possible retain or regain their independence.
36.	The Council's high quality website has been acknowledged by industry experts. We are one of only 44 local authorities, out of a total of 418, whose websites have received the top ranking of four stars by Better Connected, a group of industry professionals who have been assessing local authorities' online performance since 1999. This rating was based on a review completed between October 2015 and April 2016 and shows an improvement since last year's review. We are also using regular customer feedback through focus groups drawn from the People's Panel to make continuous improvements.

37.	<p>The Digital Transformation Team has been working to ensure that the residents of the city are able to access information and services more quickly online. Work is underway on improving a number of customer journeys using digital technology and these will be introduced as they are ready and tested. Successes to date include:</p> <ul style="list-style-type: none"> <li>• The 'My Southampton Account', which enables residents to enter the details once to create an account, which they can then use to report a problem, pay bills or make compliments and complaints.</li> <li>• A new 'Report a Missed Bin' form that gives customers up-to-date information about their bin collections and allows them to report a problem with bin collections online. This form is integrated with the back office system so reports go straight to the service to action.</li> <li>• Residents are now also able to renew their older person's bus pass online, which will save them time and reduce the number of visits to Gateway.</li> <li>• Residents are now also able to use a 'Quick Top-Up' to the website to make the process of uploading funds to their Smartcities card quicker and easier.</li> </ul>
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**RESOURCE IMPLICATIONS**

**Capital/Revenue**

38	N/A
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**Property/Other**

39	N/A
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**LEGAL IMPLICATIONS**

**Statutory power to undertake proposals in the report:**

40	As defined in the report appropriate to each decision.
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**Other Legal Implications:**

**POLICY FRAMEWORK IMPLICATIONS**

41	Council Plan 2014-2017
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<b>KEY DECISION?</b>	No
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<b>WARDS/COMMUNITIES AFFECTED:</b>	All
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**SUPPORTING DOCUMENTATION**

**Appendices**

1.	One
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**Documents In Members' Rooms**

1.	None
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**Equality Impact Assessment**

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.		No
<b>Privacy Impact Assessment</b>		
Do the implications/subject of the report require a Privacy Impact Assessment (PIA) to be carried out.		No
<b>Other Background Documents</b>		
<b>Equality Impact Assessment and Other Background documents available for inspection at:</b>		
Title of Background Paper(s)		Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None	